



Dr. Spranger Laboratory

When it comes to laboratory samples, analyses and research, every minute and every detail counts. For the laboratory Dr. Spranger, precision not only a requirement, but the basis of their work. To ensure that sensitive and time-critical shipments always arrive on time and intact, the laboratory relies on GO! Express & Logistics. For almost 60 years, the Dr. Spranger has been an expert in laboratory testing, particularly in the pharmaceutical industry. To this day, they offer a complete service for all phases of clinical trials.





Why GO!

For the laboratory Dr. Spranger is more than just speed: reliability, flexibility and personal service are crucial. GO! impressed with its spontaneous and uncomplicated assistance in an emergency situation. When the previous courier service suddenly failed to deliver, GO! stepped in immediately – without long lead times, with a clear plan and a convincing overall package. The combination of professional organisation, personal contact and solution-oriented thinking quickly made GO! the preferred logistics partner.

The challenge:

The challenge was acute: sensitive laboratory samples had to be transported nationally and internationally in a time-critical manner. A complete failure of the previous service provider would have had serious consequences for laboratory operations and customer service. The company was looking for a partner who could step in immediately, take over seamlessly and at the same time guarantee the highest standards of quality and communication.



The solution:

With express delivery from GO!, both domestically and worldwide, Dr. Spranger's laboratory was able to continue operating without interruption. GO! offered not only speed, the process, but above all reliability in Thanks to clear structures,transparent communication and a willingness to flexibly accommodate special requests, the transition went smoothly. What started as a spontaneous relief effort turned into a long-term partnership.

The difference:

What particularly appreciates about Labor Dr. Spranger: the direct line and the personal support. A quick phone call is all it takes – GO! responds quickly, personally and with a focus on solutions. Even if a shipment is delayed, they proactively provide information and immediately work on a solution behind the scenes. No standard processes, just genuine service with responsibility.



"It just works, without you having to do much. You are kept informed and you can tell that someone is taking care of things. This reliability is priceless."

With GO! Express & Logistics, Labor Dr. Spranger can focus entirely on what matters most: precise results — delivered on time, securely, and professionally.

About GO! Express & Logistics

GO! Express & Logistics is Europe's largest independent provider of express and courier services. The global partner network was founded in 1984 and currently comprises over 100 GO! stations in Europe. Around 1,400 employees and 1,700 drivers and couriers are on duty every day, transporting more than 10 million shipments annually.

Under the motto "Everything except ordinary", GO! offers a broad portfolio of logistics solutions: from regional courier transport to worldwide express shipping. From goods, documents and particularly time-critical shipments to sensitive shipping contents or complex logistics requirements. Tailor-made solutions for industries and a wide range of value-added services round off the portfolio 365 days a year, around the clock.