

PRODUCTS AND SERVICES



GO!
EXPRESS & LOGISTICS

TIME IS ALWAYS IN SHORT SUPPLY.

GO! Express & Logistics – a few figures:

ESTABLISHED	■ 1984
DESTINATIONS	■ 220 countries worldwide
EMPLOYEES	■ 4,500
DELIVERIES	■ More than 7,0 million per year
VEHICLES	■ 3,000
DEPOTS	■ Over 100 in Europe, plus a network of international partners
CUSTOMERS	■ More than 77,000

Indeed, everything in our world seems to be needed instantaneously – and your delivery is no exception! But you won't have to spend a single moment worrying if you have the right partner at your side: GO! Express & Logistics! We are there for you 24 hours a day, 365 days a year. Highly flexible, extremely quick and 100-per-cent reliable.

This means that each and every one of your deliveries will reach its destination in time, safely and in perfect condition. What's more, if you approach us with a special request, whether it be express delivery or something more complicated, you will find that we have a fast solution for you.

In short, if you demand the highest standards in terms of time and quality for your consignments, then you could have no better logistics partner than GO!



TIME IS ON OUR SIDE.

Standard GO! National services:

COLLECTION	■ Until 7.30pm from all metropolitan areas
	■ Until 6.00pm from remote locations
DELIVERY	■ By 10.00am at the latest on the next working day to all metropolitan areas
	■ By 12.00pm at the latest on the next working day, nationwide

Additional services available on request:

COLLECTION	■ Late collection – by arrangement
	■ Overnight collection – for last-minute consignments
	■ Weekend and public holiday collection – round the clock
	■ Pick-up service – we are happy to collect consignments from any address and deliver them to your chosen recipient address
DELIVERY	■ Direct transport – the most secure door-to-door delivery service available, even over long distances
	■ Same day express – the fastest possible (same-day) delivery option
	■ Early bird delivery – next-day delivery before 8.00am to all metropolitan areas
	■ Scheduled delivery – to within 15 minutes of your specified delivery time
	■ Weekend and public holiday delivery – round the clock
	■ Identity check – for the delivery of especially important, confidential items to one specific person
	■ Proof of delivery – immediately following delivery, either by telephone, fax or e-mail
	■ Cash on delivery – on delivery of the consignment, the GO! courier will take payment on your behalf and immediately transfer it into your account
	■ Carriage forward delivery – the recipient will bear all shipping costs
	■ Triangular shipping – delivery direct from your supplier to your client (but you will still appear as the sender)
■ Stock receipt management – bundled delivery of multiple consignments by your specified deadline	

With the GO! courier network, not a single second goes to waste: we work flat out overnight to ensure that your consignment reaches its destination the next day. This is all part of our standard nationwide service: we will collect your consignment in the evening up until 7.30pm and have it delivered to the recipient from 8.00am the next morning.

For particularly urgent consignments, we can of course deliver more quickly. You can request a late collection at any time, even during the night, and you can always rely on us to meet your stated deadline – even on Sundays and public holidays. Over and above our courier service, we offer a wide range of extra services, a summary of which you can find in the table below.



TIME IS A CLOCK THAT TICKS DIFFERENTLY ALL AROUND THE WORLD.

International time differences mean you need a logistics and delivery partner who understands not only the domestic but also the global market. GO! has an international network of partner depots which guarantee the same standard of reliability, speed and flexibility that you expect from us.

We deliver to all European metropolitan areas overnight, to all international metropolitan areas within 48 hours and to virtually all other destinations within three to four days. In addition to our international courier service, we offer a wide range of additional services, from same-day express delivery and on-board courier, who will deliver your consignment from door-to-door, to our comprehensive customs handling service.

Standard GO! International services:

COLLECTION	■ Until 7.30pm from all metropolitan areas
	■ Until 6.00pm from remote locations
DELIVERY	■ Next-day delivery to all European metropolitan areas
	■ Within 48 hours to the rest of Europe and to intercontinental metropolitan areas
	■ Within three to four days to virtually all other destinations worldwide

Additional services available on request:

COLLECTION	■ 24 / 7 – round-the-clock service, even at weekends and on public holidays
	■ Pick-up service – we are happy to collect consignments from any address and deliver them to your chosen recipient address
DELIVERY	■ Direct transport / on-board courier – the most secure door-to-door international delivery service available
	■ Same day express – the fastest possible (same-day) delivery option within Europe
	■ Weekend and public holiday delivery – includes foreign / regional public holidays
	■ Proof of delivery – immediately following delivery, either by telephone, fax or e-mail
	■ Cash on delivery – on delivery of the consignment, the GO! courier will take payment on your behalf and immediately transfer it to your account
	■ Carriage forward delivery – the recipient will bear all delivery costs
	■ Triangular shipping – delivery direct from your supplier to your client (but you will still appear as the sender)
	■ Stock receipt management – bundled delivery of multiple consignments by your specified deadline
■ Customs handling service – for all of your import and export deliveries	



TIME IS THE STUFF OUR CUSTOMISED SOLUTIONS ARE MADE OF.

From the most basic ideas that could help save your business a considerable amount of time to extensive solutions to help optimise your business processes, tell us what you need and we will develop a solution that perfectly matches your business needs.

With GO! at your side, you will have maximum commercial flexibility. This applies to the GO! Overnight express service and is particularly true of our supply chain and industry solutions – tailored to the specific requirements of your industry.

GO! Supply chain solutions

Our wide range of full-service solutions extending along the entire length of the supply and logistics chain – from warehousing to distribution – can help you to substantially increase the efficiency of your business. In concrete terms, this means lower business costs as well as enhanced customer service.

GO! roll-out / GO! roll-back services

We can take charge of the delivery of technical appliances, and even configuration and installation on delivery. Upon request, we can also exchange old or faulty appliances and organise repairs. Fast and reliable, round-the-clock service, 365 days a year.

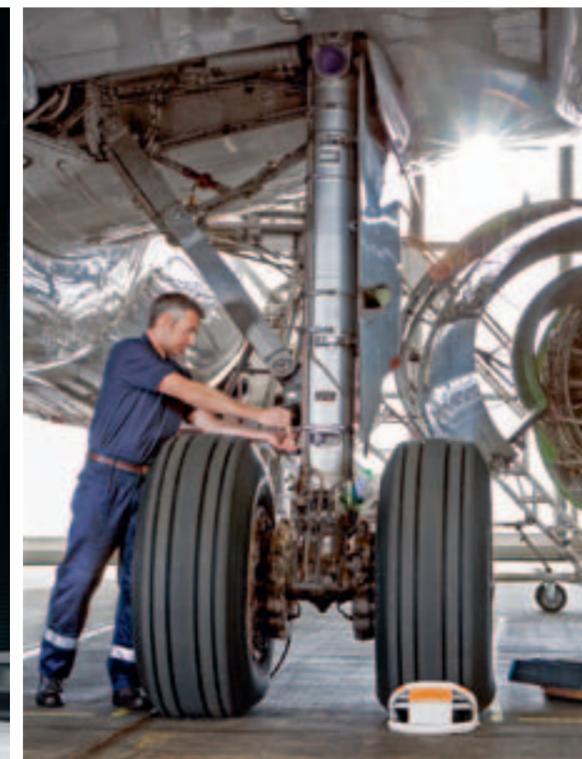
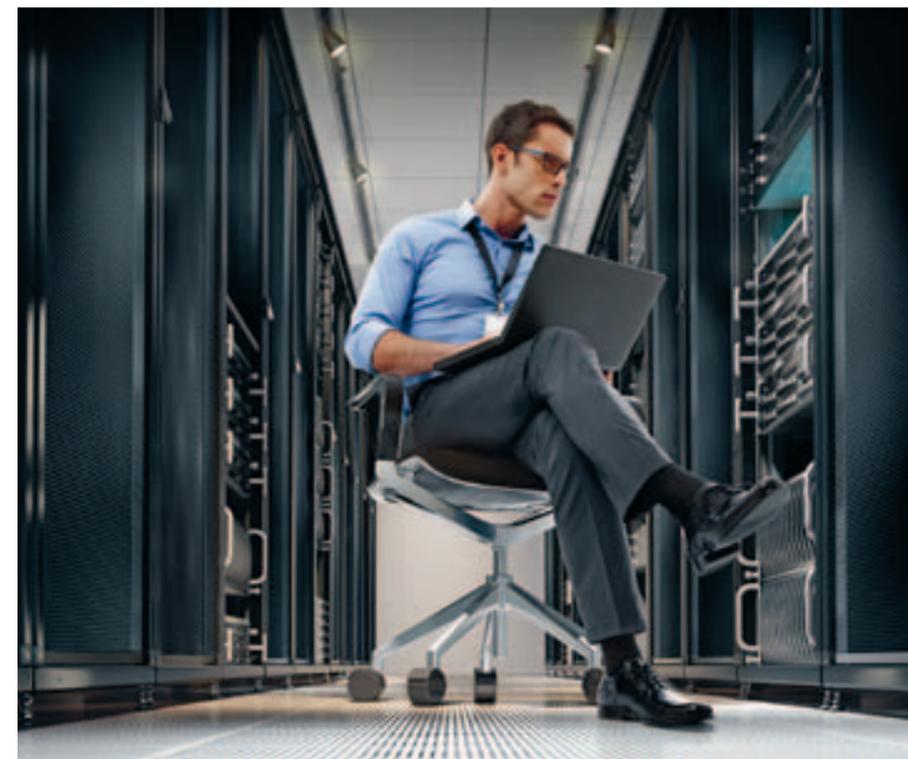
GO! technical courier

Specially trained drivers carry out expert technical installation, repairs and servicing on site: from the exchange of faulty components to a complete Plug & Play service – including instruction in the operation of devices.

GO! emergency logistics

With our extensive network of high-availability warehouses, we can provide a reliable, nationwide emergency storage service. We can make your goods and replacement parts available nationwide wherever you may be in the shortest time possible round the clock, meaning that you avoid costly downtime.

Every market segment has its own unique requirements in terms of transport and logistics. For this reason, GO! offers customised despatch solutions for a number of different industries. Whether you operate in the fashion and lifestyle, media and trade, high-tech, life science or automotive sector, we have a tailor-made solution for you. Contact us for more information.



GO! Special services

GO! warehousing service

GO! can provide warehouse space for the storage of your goods. In addition to this, we are more than happy to take charge of your inventory management. You will receive a complete service from a single provider, ranging from stock receipt management and quality inspection to storage, stocktaking, order picking and timely delivery.

GO! tender submission service

With GO!, time-consuming tender submission is a thing of the past. Specially-trained GO! couriers will ensure that your tender submissions reach their destinations on time, and will then adopt an active role in the submissions process on your behalf and immediately inform you of the outcome.

GO! PO box emptying service

GO! will regularly empty your PO box at an agreed time and then promptly deliver your mail. That way, you are spared long trips to your post office and can focus your attention entirely on your core business.

GO! In-house postal service

At your request, we can take charge of the collection and delivery of all in-house post within your corporate network. As such, you can be sure that important papers and documents will always reach the right people in a timely manner.

Handling unusual consignments

GO! hazardous goods

In transporting hazardous goods, you need a partner who will not only work with due diligence and guarantee safety in absolute terms, but also one who can be trusted to comply with all statutory provisions and legal requirements. In short: you need GO! specialists. If you have any questions concerning the transport of your hazardous goods (whether regarding volume, packaging or labelling), just call your local GO! depot. We will be happy to advise you.

GO! animal transport

Live animals demand the highest possible standard of transportation, because they need to be handled with the greatest care while making their journey in the shortest possible time. You can be sure that GO! will adhere to both criteria. Specially-trained GO! employees all over Germany will arrange the legally compliant, species-appropriate transport of ornamental and aquarium fish, amphibians, reptiles and invertebrates (e.g. bees, worms or leeches).

GO! temperature-sensitive goods

Temperature-sensitive consignments are also in safe hands with GO! Whether your goods simply need to be cool or must be kept stable within a certain temperature range, GO! takes care for constant temperatures from collection to delivery.

GO! pharmaceutical goods

Pharmaceuticals are highly sensitive products that are often needed at very short notice and must be kept within a certain temperature range in order not to lose potency. GO! ensures the fastest possible delivery time, as well as temperature-appropriate transportation – 24 hours a day, 365 days a year.



TIME IS THAT QUARTER OF AN HOUR YOUR CLIENTS DON'T HAVE.

Whether sending urgent documents or supplying goods to your retail outlets, every minute counts in regional distribution. With GO! couriers, you can be certain that your delivery will be despatched without delay. All it takes is one call and we will be right there.

GO! has one of the densest networks of depots, with over 100 depots in Europe, so there is sure to be a GO! depot near you. Visit your local GO! depot to find out more about our services. Many of our branch offices offer special services catering uniquely to local needs.



TIME IS THE SUM OF MINUTES YOU SAVE WITH US.

It starts with little things, such as those shipping documents that you still laboriously fill out by hand, or perhaps with the packaging of your consignments. With GO!, the minutes you save will soon add up to hours. That is, if you manage your entire delivery process using our online services:

We have a depot finder online that will take you to your personal GO! representative with just one mouse click, and a despatch portal via which you can manage your entire transportation, from online orders and delivery tracking to monthly statistics.

Track your deliveries with our iPhone app, order newsletters and download shipping documents, and you will still have only scratched the surface of the countless extra services available round the clock at general-overnight.com

We are happy to provide a variety of materials for the speedy and, above all, secure packaging of your consignments, ranging from GO! Letters for important documents to GO! Bags for bulkier consignments and GO! Boxes for heavier items. You can be sure to find the perfect GO! packaging solution, large or small, at general-overnight.com/packaging



0800 /
859 99 99

Freephone customer service number for landlines (available 24/7).

general-overnight.com



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