



beyond
limits

GO! High-availability / warehousing logistics



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Beyond limits availability

Goods. Spare parts. Some need to be available on demand as quickly as possible. Others to meet regular, fixed deadlines. And others in turn need to be warehoused. GO! offers you solutions covering that entire spectrum – from high-availability to specific needs-based warehousing.

We achieve this by giving GO! High-availability and Warehousing logistics services broad foundations: we create company-specific concepts. Have a dense network of special warehouses throughout the country. Offer optional full-service deliverables. Dovetail with customers' supply chain structures. And draw on our proven expertise that goes back decades to meet complex challenges.

That is how we ensure that your goods reach their destination at the specified time. At the same time, they are always available at defined stock levels. In other words: we put a corporate characteristic that is typical of GO! into practice, even in these two demanding areas of activity – goods availability that you can rely on.

On the following pages, you will learn what we can do for you in detail and what business perspectives we have already opened up for other GO! customers.





D!
LOGISTICS

GO! High-availability logistics

We ensure that your goods and spare parts are available around the clock – within a very short time, at any location, throughout the country. This enables you to access warehoused inventories at any time. You thus avoid costly downtimes and unnecessary distances if emergency supplies are required.

Our offerings are aimed at all industries. We have the right solution for you or will develop one – tailored to your requirements. Irrespective of which sector – be it medical technology, high-tech or automotive.





Your benefits

- goods and product availability that you can rely on
- comprehensive network of emergency warehouses incl. custom warehousing options, nationwide emergency supply
- tailored high-availability concepts
- optimum cost efficiency as a result of detailed site analysis, reduction of in-house inventories and warehousing space, lower capital commitment, year-round 24/7 service
- proactive delivery notification
- Orders can be placed late in the day, late cut-off times, e.g. until midnight as standard in our central HUB.
- delivery nationwide within 2 or 4 hours



GO! Warehousing logistics

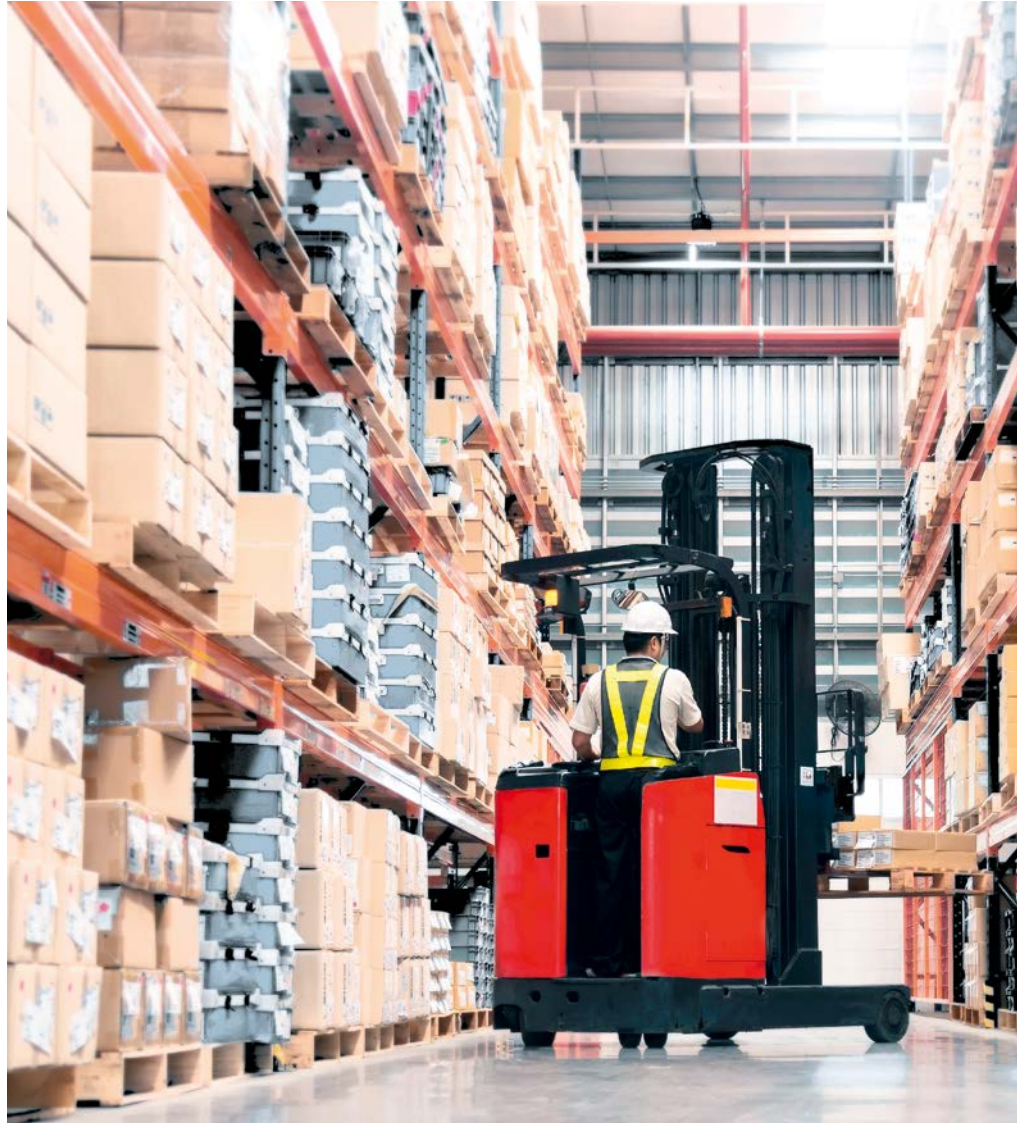
We provide special warehousing areas to enable your goods to be stored under optimum conditions. Combined with a range of very different storage options – to match the type and structure of your goods. These include storage on shelves in racking and pallet racking (with ‘cross-beams’). Furthermore, we can store goods on a single-item and, if necessary, single-batch basis.

At the same time, we are happy to work within your enterprise resource planning system. You therefore benefit from a full service that covers all

the relevant aspects, ranging from incoming goods control, quality inspection, storage, inventory and order picking to on-time shipping.

Your benefits

- You save on resources, e.g. inventories and warehousing space, staff.
- compensation for peaks and seasonal fluctuations
- order-related costs, avoidance of costly downtimes
- optimum cost efficiency as a result of detailed site analysis, comprehensive network of special warehouses to ensure constant product availability, custom warehousing options
- 24/7 service, all year round
- Orders can be placed late in the day, extra-late cut-off times, e.g. until midnight as standard in our central HUB.
- directly fed into our GO! network



Case studies

Reliable time-critical delivery and warehousing at all times

GO! – being incomparably excellent is what we as an express service provider also aspire to. An aspiration that we impressively lived up to, for example, for a customer that partners closely with GO! This customer benefits from the high level of geographic and timing flexibility that GO! provides, which results in maximum possible efficiency in terms of costs, time and quality.



High-tech industry



Europe-wide



High availability



2,000 shipments/month

The particular challenge faced by GO!: ensuring the fastest possible delivery of spare parts throughout Germany – irrespective of when an order is placed or where parts have to be delivered. A project that GO! was able to guarantee and reliably complete on the basis of its excellent infrastructure, year-round 24-hour presence and other services.

Our customer, a service provider to the high-tech industry, supplies customers and engineers throughout Europe with spare parts for very different industries, ranging from medical technology to telecommunications – as part of an integrated supply chain solution. A key part of this solution: GO! Customer-specific emergency warehouses were set up in 23 GO! stations for the supply of spare parts. Of course, what is key in addition to constant availability is quickest possible delivery. In this case, 2,000 times a month – nationwide. Can only be actioned using the particularly flexible GO! stand-by service and through close communication with the customer.

The result: the appropriate spare part is delivered within 120 minutes of order entry anywhere within Germany. The spare part is in the hands of the customer or the service engineer directly. No matter on what day or at what time the spare part was requested. If a defective piece of equipment is reported to the GO! customer's service centre, an order is automatically passed on to that customer's central spare parts warehouse. The warehouse informs one of the GO! high-availability stations. From there, the spare part is delivered by a GO! courier taking the quickest route to the customer's operating site or to the service engineer responsible.

Overall, that is performance that is typical of GO! That's because, according to the customer, no other express service provider has so far been able to offer such a high degree of flexibility and reliability.

Substantiated industry expertise is called for

The more specialised the customer is, the more expertise that their logistics partner has to have. This applies in particular to the healthcare segment – and especially to medical technology service providers. Particularly if, as in this case, a broad portfolio of highly sensitive medical products with corresponding shipment volumes has to be managed.



Medical technology



Worldwide



24-hour service



60 direct deliveries / month

This medical technology specialist offers logistics and a technical service for medical technology manufacturers worldwide, data management solutions in the form of promptly communicated patient data, required add-on products for medical equipment and a selection of medical devices and accessories in its role as a distributor for well-known manufacturers. The service provider partners on a bespoke basis with its customers, primarily hospitals, medical practices and rescue organisations in Germany and

five other European countries.

The medical technology specialist's partnerships require a wide range of services from GO!: on the one hand, professional, reliable shipment of highly sensitive medical products at a volume of approx. 2,000 express shipments and 60 direct deliveries a month. On the other hand, warehouse management for medical technology products involving monthly stock-taking at 14 GO! locations.

All the services provided by this customer are subject to a particular certified quality assurance system. What was also important was to embed those vital processes in the GO! network – and of course implement them on a daily basis. A task that GO! mastered without any problems, given its many years of industry experience. A foundation for consistently precision transportation and efficient warehouse management. The medical technology specialist thus benefits from an overall logistics package for shipping medical products and from flexible, reliable handling by GO!, even if deadlines are changed at short notice. A partnership-based business relationship – since 2001. Combined with steady efficiency gains for the customer in their own business processes.

Do you wish to speak directly with
one of our experts?
Do you require more information?

Our high-availability and warehousing specialists are happy to
answer any questions you may have.

0800/859 99 99

Free service connection to your personal contact

We want to offer a complete service. That's why we put together our brochures very carefully, and they're intended for your exclusive information. But we hope you will understand that a service can only be provided if permitted by external circumstances upon which we have limited influence. That's why the information we provide is subject to change, and we cannot guarantee that it is correct, complete, or that it entails assurances of any kind, or that it is entirely up to date.



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