

Bonn, 18 January 2023

## GO! shows strong performance in 2022

With almost 9.7 million shipments and volume growth of around 5 per cent in 2022, GO! Express & Logistics remains successful even in times of crisis.

The impact of the pandemic on supply chains, the Russia-Ukraine conflict and consequently huge price increases in all areas of life: 2022 demanded a lot from the CEP industry. It required top performance in order to meet customer demands and at the same time work economically. For GO!, this meant in concrete terms that even more extraordinary logistical challenges had to be overcome. Accordingly, the employees and couriers implemented numerous customised logistics concepts for the customers and lived up to their performance promise through stable performance.

This is also reflected in the very positive figures: 5 per cent growth in volume and almost breaking the 10 million mark. In addition, GO! continues to lead the CEP industry in terms of quality with a delivery rate of 99.23 per cent and the lowest damage rate of 0.03 per cent in 2022.

### **Successful end to the year - Christmas business and fireworks dispatch**

As in previous years, it was not only the period around Christmas that resulted in higher shipment volumes at the end of the year, but also New Year's Eve in 2022.

After a two-year break due to the pandemic, there was again a fireworks shipment responsible for the last shipment peak in 2022. For New Year's Eve, around 400 tonnes of fireworks were handled in the GO! System, 260 tonnes of which were handled in the central hub alone.

"The past year has surprised us once again," Ulrich Nolte, Managing Director GO! Germany, sums up. "Nevertheless, we have mastered our job as a system-relevant logistics company with bravura in our usual manner, thus providing our customers with significant added value and supporting them in securing their own businesses and supplying the customers. And even though the general

conditions were challenging at times, we were able to implement and continue many of the projects planned for 2022 with all our strength."

### **2022: many projects realised**

In spring 2022, the express and courier service provider released its new app GO! Express, which enables real-time shipment tracking and direct contact with the station. Another milestone was the continuation of the implementation of the integrated environmental management according to DIN EN ISO 14001. In addition to the head office and central HUB, the regional HUBs are now also certified. An additional contribution to more sustainability and to the optimisation of the network was the activation of the regional HUB in Ulm in October 2022.

The prequalification procedure introduced in 2020 was 100 per cent implemented in GO! regular services in 2022. In addition, GO! recorded numerous other awards for customer and employee satisfaction in independent surveys.

### **Outlook 2023**

This year, GO! will not only continue and expand its successful projects, but has also set itself further improvements: The sustainability programme will be continuously implemented and it is planned to obtain ISO 14001 certification for the entire GO! system. The expansion of the network is also being driven forward - additional direct and chain transports to relieve the existing Regio-HUBs, several location expansions such as in Gera and the planning of a new large Regio-HUB in Limburg are on the agenda.

And GO! is already going full throttle with plans for next year, when the express and courier service provider celebrates its 40th anniversary.

(3,519 characters)

### **About GO! EXPRESS & LOGISTICS**

GO! Express & Logistics is Europe's largest independent provider of express and courier services. The global partner network was established in 1984 and currently comprises over 100 GO! stations

in Europe. Around 1,400 employees and 1,700 drivers and couriers work every day to enable the transport of more than 9.7 million shipments per year (2022).

Under the motto “beyond limits”, GO! offers a comprehensive portfolio of logistics solutions ranging from regional courier transportation and global express shipping of goods, documents and extremely time-critical consignments to sensitive shipments or complex customer requirements. Its services also include tailored supply chain solutions and extensive value-added services 365 days a year and around the clock.

More information at [www.general-overnight.com](http://www.general-overnight.com)

**GO! Press contact**

Andrea Wagner-Neumann | Senior PR Consultant  
Bartenbach AG | Kaufmannshof 1 | 55120 Mainz  
Phone: +49 6131 91098-31 | E-mail: [pr@general-overnight.com](mailto:pr@general-overnight.com)