



GO! from A to Z.

Beyond limits. This is what we strive for. Our portfolio is not just shaped by our many years of experience and expertise, but, above all, by our many unique selling points.

By appointment

You can choose one of our various time options tailored to your specific needs. The day of the week doesn't matter – we're available all year round and also offer same-day delivery.

Connect

We offer various interfaces (web services and plug-ins) to connect to our shipping system. Thanks to the modular structure, they can be set up precisely according to your processes and, above all, so that consignment commissioning and tracking can be made even more efficient in the future and consignment data can be retrieved more quickly.

Courier delivery

A medical loan device needs to be delivered to the hospital as quickly as possible? A technician is waiting for an important spare part? Devices need to be exchanged ad hoc between two hospitals? We will pick up and deliver directly. Taking the optimum route from A to B, of course. Depending on the requirements, we have bikes, cars, vans, trains and planes at the ready at short notice.

Customs clearance

For consignments, all documents required for customs clearance must be provided by the customer. We would be happy to assist you with the customs formalities.

Document delivery

Urgent correspondence and important documents – our document delivery service ensures optimal transportation: fast, reliable and discreet. And with a legally secure service for documents in accordance with deadlines.

Code delivery

Do you have consignments with confidential information, high commodity values or other sensitive content that need to be delivered to authorised individuals? What GO! can offer: peace of mind. The recipient only receives the consignment upon entering the correct PIN code.

Express shipping

For us, the extraordinary is part and parcel of what we do. From our highly reliable worldwide express shipping of parcels with just-in-time delivery to domestic overnight express service and numerous other tailored shipping solutions.

Delivery directly to place of use

Whether it's to a pre-op room in a hospital, a business premises or an office complex, recurring regularly or one-off, we deliver your consignment exactly where it's needed. And ad hoc, of course. The same applies for pick-ups.

Free service number

You can, of course, reach us by phone free of charge whenever you need us. But don't worry – you won't end up talking to a call centre in some far-flung location. We will connect you directly to your individual local point of contact who will provide you with the best-possible advice. Try it out – give us a call on 0800 / 859 99 99.

GDP compliant

The transportation of pharmaceuticals involves stringent regulations. We comply with these regulations, naturally in accordance with EU Good Distribution Practice – and our certificate of conformity is available for you to see. Specially trained employees and the highest quality standards guarantee maximum safety.

Hazardous goods

With GO!, you have a partner at your side for shipping hazardous goods who not only takes the utmost care and maximum safety, but also follows all legal requirements.

Personal point of contact

We don't use call centres. Instead, we have fixed, personal points of contact, who are there to support our customers with all of their logistics needs. Also, we're not based just anywhere, but are very close by, so we know and understand the local conditions and can respond quickly.

Industry solutions

Each market sector has its own special requirements. You, too, can find modern logistics solutions for your B2B or B2C business. Whether it's shipping contents for pharmaceuticals, medical technology, high availability, sample shipping, spare parts or exhibition logistics, GO! makes (almost) everything possible.

ISO certification

Our very high standards are certified on a regular basis. GO! quality management is certified according to DIN EN ISO 9001:2015. We are currently putting in place an environmental management system in accordance with DIN EN ISO 14001. GO! Germany and Regio-Hubs were certified in 2021/22.

Just-in-time delivery

No space to store goods? Are you at the airport and have forgotten your passport? No problem! With just-in-time, you receive your consignment at the right time and in the quantity you need it.

Liability

We are confident in what we do, which is why we offer a standard liability of €2,500.00 above the legal minimum requirement for national shipping. You can, of course, also arrange a higher insurance on request.

Network

Around 350 lines cover the comprehensive network of over 60 stations in Germany and approx. 40 further stations in neighbouring countries. For our customers, this means logistical supply with very short transport times.

Neutral shipping

Does the sender information need to be kept confidential on your consignment? Or does the consignment need to go directly from the supplier to a customer? If you wish, we can neutralise the address so that you appear to your customer as the sender without the intermediary details having to be included.

Packaging

In addition to a range of our own packaging materials, which we provide, we also take care of special packaging requirements to ensure that each and every consignment

reaches its recipient undamaged.

Pick-up

Your consignment isn't where you are? With our pick-up service, we will collect your consignment from any address. And at the exact location you tell us. We will then deliver it to your desired destination.

Overnight

Very short transport times are our bread and butter. The GO! network never stops for a single moment and runs at full speed, even throughout the night, so that your consignments reach their destinations overnight. 365 days a year, extremely fast and with complete reliability.

Quality

We do everything we can each and every day to fulfil our quality promise. With a delivery rate of more than 99.23% and a damage rate of just 0.03%, we leave our competitors in our wake. This is not only thanks to our expertise gained over the course of almost 40 years, but is also down to our skilled and dedicated employees and couriers.

Returns

Sometimes it is important to return articles or goods from a previous delivery attempt, e.g. in the course of recalls or returns. We are happy to arrange the necessary steps and carry out the transport orders accordingly.

Special shipping contents

There are some goods and commodities that require particularly sensitive and individual handling. We embrace what others don't want to. Does your consignment require special attention, such as in the case of hazardous goods or animal transportation? This is no problem for us!

Storage logistics

Maximum availability at optimum storage locations. With our storage logistics, we offer a nationwide round-the-clock emergency supply service.

Sustainability

As a logistics company, we have a particular responsibility to ensure that transport routes are as environmentally friendly as possible as well as to reduce CO2 emissions in various other ways. Our central hub is equipped with a photovoltaic system to cover the power demands from morning to evening.

Swap-Service

We optimise supply chains, and this also includes our swap service. A consignment is handed over and another consignment is picked up at the same time. This service is suitable for swapping technical components, for example.

Tailored solutions

Rather than a ready-made service, GO! offers a tailor-made service for every transport need – made to measure, safe and reliable.

Worldwide shipping

Thanks to our worldwide network, the world is literally at your feet. Your express parcel will reach even the most remote part of the world in a maximum of four days.

0800 / 859 99 99

general-overnight.com

Free service connection to your personal contact