

### PRESS RELEASE

### GO! is the quality leader in the CEP market

- Damage rates of less than 0.02 per cent
- Network-wide delivery rates of over 99.2 per cent
- Certified according to DIN EN ISO, complete compliance with regulatory requirements such as GDP

Bonn, 7 March 2018. The express and logistics service provider GO! has become the quality leader in the CEP market with an unparalleled quality performance. This applies to the entire range of services, from standard overnight express service and transportation of time-critical consignment to specific transportation and logistics solutions.

### Impressive delivery and damage rates

The success of the logistics service provider is based on its network structure. Minimal transit and transshipment times enable late pickup times, until 10 p.m. in some cases. This is made possible thanks to efficient process times, taking just under an hour at the central GO! hub in Niederaula, and thus ensuring optimal line planning. The network performance is thus well above comparable market standards, which is of great benefit to the production planning of customers and consignors. Also in relation to delivery times, the company is setting new standards: on average, GO! delivers all consignments by 9.17 a.m. on the next morning. Logistical handling is based on the highest quality and security standards throughout the entire process



chain and across all locations. In this way, the courier and express delivery provider can achieve delivery rates of over 99.2 per cent with damage rates of just 0.02 per cent.

## Compliance with regulatory requirements and standards is a matter of course

GO! is a premium provider, and as such, treats all consignments with the utmost care and attention. This includes compliance with various types of specifications, such as for hazardous materials or pharmaceutical consignments (GDP guideline). The logistics service provider naturally has a certified quality management system according to ISO 9001, which also monitors and checks compliance with GDP. This is not just to the benefit of customers from the pharmaceutical industry, as GO! offers a wide range of precise transportation solutions to all customers with high reliability and quality demands.

'Thanks to our extensive network, we can guarantee rapid deliveries and reliable timeframes with consistently high quality and safety standards both nationally and internationally. In doing so, we can give our customers a clear competitive edge,' explains Ulrich Nolte, managing director of GO! Express & Logistics (Deutschland) GmbH.

# Modern training systems and internal conditions guarantee high quality

To meet its own quality targets, as well as customer demands and applicable regulatory requirements, GO! established a set of conditions which help it to define, monitor and improve its objectives, consistently and throughout the company.

To ensure smooth transportation and implementation of tailored logistics solutions, GO! has specially trained and skilled employees, whose knowledge



is always kept up to date through regular training using the latest training systems.

#### About GO! EXPRESS & LOGISTICS

GO! Express & Logistics is Germany's largest independent provider of express and courier services. The global partner network was established in 1984 and currently comprises over 100 GO! stations in Germany and Europe. The 1,400 employees and 3,000 couriers ensure the transportation of more than 6 million consignments per year.

GO! offers regional courier transportation and global express shipping of goods, documents and especially time-critical shipments 365 days a year around the clock. Its services also include tailored supply chain solutions, sector-specific industry solutions and special services in response to complex customer requirements.

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