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Working at GO! – always a good decision.

GO! Express & Logistics not only places high demands on its logistics services, but also on itself. The outstanding services of its employees, drivers and couriers are what make the company what it is. GO! therefore invests in its most important assets, which enables it to remain a step ahead of its rivals as an employer.

GO! Express & Logistics is a quality leader in the CEP industry. This top-class performance is only possible thanks to dedicated employees, drivers and couriers who work closely together, always keeping the customer in mind. This commitment does not come by accident – the express and courier service provider places equally high demands on itself as it does on its logistics solutions and therefore puts its employees first.

GO! provides secure jobs in many respects. For one, GO! goes well beyond the standard when it comes to occupational safety measures. The employees, drivers and couriers benefit above all from a respectful relationship that is deeply rooted in the company philosophy and from jobs that are secure in the long term with numerous opportunities for professional development. GO! provides the optimal conditions for this through integrated quality management, extensive training services and investment in employee health.

There is no such thing as 'just a courier' at GO!. Many specialists work hand in hand in the transport services, making full use of their respective strengths and expertise – from order acceptance to handover to the recipient. It goes without saying that everyone in the company is valued equally.

Flat hierarchies, short decision-making channels and high levels of individual responsibility shape the diverse, but challenging, day-to-day work routines. As team lead at GO! Hamburg, Marcos Fernandez understands that high customer satisfaction requires great commitment and that the job demands a lot from everyone: 'To some extent, I think you need to have logistics in your

blood. You need to be resistant to stress and be flexible and always have a solution at hand at short notice.'

Satisfied employees thanks to extensive opportunities

With combined expertise and many years of experience, GO! really comes into its own in terms of complex logistics solutions. Why does this seem to be so easy? Because GO! thinks across generations. GO! understands that professional development is important in order to keep employees passionate about the company over the long term. With great success: GO! is a family-oriented company in the truest sense of the term, as many young people have followed their parents in choosing a career at GO!. Employees, drivers and couriers benefit from internal and external training opportunities and share their experiences. This knowledge transfer leads to continuous improvement, which enables everyone to grow together.

In addition, GO! is there alongside its employees, drivers and couriers throughout their entire careers, it actively supports them in their careers at the company and offers flexible working hours – for example, if their interests, qualifications or family situations change. 'In over 20 years, I've spent time in almost every department – as an operations employee in customer service, in the international department, as OPS manager at the GO! station in Munich, and then in sales,' says Norbert Posmyk, GO! Rosenheim. 'For me, GO! is an employer that allows me to manage my family and work commitments really well. Flexitime arrangements and the option of working part-time mean that I've always been able to balance work time with looking after my children,' says Daniele Huber, from GO! Mainz.

Excellent employer

The high level of employee satisfaction is confirmed by assessment portals, studies and awards in which employees and customers alike have their say. Since 2017, GO! has been listed as a Top Company and Open Company on the kununu rating platform and one of the leading employers in Focus Business surveys. The LEADING EMPLOYERS 2021 study ranks GO! among the top 1% of German employers, while an online survey by WELT in collaboration with ServiceValue in April 2021 rates the company's corporate responsibility as 'sincere and effective'.

However, no study can compare with praise from the customer at the end of the day – as Jennifer Neumann, GO! Augsburg, testifies: ‘When satisfied customers let you know that you are actively helping them in their business, hearing this is for me like an artist hearing a round of applause.’