

PRESS RELEASE

GO! Express & Logistics: front runner in healthcare logistics

- fast-growing market in temperature-sensitive transportation
- Courier services go far beyond transportation
- essential to observe GDP guidelines

Bonn, 22 March 2017. Specialist in customised express services provides continuous supplies in the pharmaceutical and medical fields.

The express and logistics services provider GO! is responding to the growing demand in healthcare, and increasing its offer of individual logistics solutions. There is strong growth in particular in the field of reliable and prompt deliveries of temperature-sensitive medicines. More and more manufacturers of pharmaceutical products are binding service providers to the supply chain in order to afford the ever-decreasing response times against the increasing cost pressure in healthcare. The increasing demand for home-care services in Germany, such as deliveries of medicines, aids and medical products, requires very close cooperation between medicine, technology and logistics. This calls for last-mile logistics, which need to be tailored to the requirements of manufacturer and patient. Thanks to its national network of emergency depots, GO! is able to cover acute requirements in the shortest times at any time of night or day, and thereby avoid gaps in supplies. All transportations follow the EU guidelines for the transportation of medicinal products (GDP), with which GO! has complied since it was amended in 2013.

Specially trained drivers and staff ensure process reliability across all aspects of transportation, and for years have been achieving a network-wide delivery rate of over 98 %.

Logistics solutions go beyond transportation

GO! has years of experience in the field of healthcare, and works closely with a number of companies. When necessary, the logistics expert will create customised logistics and emergency concepts, and is increasingly carrying out logistics-related activities in-house with customers so their staff are spared the need to perform non-care-related tasks. For instance, following instruction GO! staff will enter the supplied goods in the customer's warehouse system independently, and will even carry out inventory tasks. This includes a replacement and returns service, which greatly reduces the warehouse area and means that containers can be returned to the goods cycle with no loss of time.

'Thanks to our years of experience in healthcare, together with our customers in the fields of pharmacy, care and hospital systems, we are constantly developing new services in order to reduce the burden of increasing time and cost pressures on them,' explains Ulrich Nolte, CEO of GO! Express & Logistics. 'Continuous training of our staff is the key to success,' he adds.

Because as well as the strict observation of legal requirements and the increasing digitisation of the document workflow, as has always been the case, it is the individual that is the key factor in successful customer relationships. GO! customers benefit especially from the individual organisation of orders, such as the pinpoint precise delivery of required materials directly into pre-op waiting rooms and the personal support of expert staff.

About GO! EXPRESS & LOGISTICS

GO! Express & Logistics is Germany's largest unaffiliated provider of express and courier services. The worldwide partner network was established in 1984 and currently includes over 100 GO! stations in

Germany and Europe. Highly qualified employees and couriers transport some 5.5 million shipments per year.

True to the corporate philosophy IT'S ALL ABOUT TIME, GO! offers regional courier transport and worldwide express delivery of goods, documents and particularly time-critical shipments round the clock 365 days a year. Customised supply chain solutions, tailor-made industry solutions and special services in response to complex customer requirements complete the portfolio.

Press contact GO! Germany:

Sigrid Kahrs

UMPR GmbH, Mittelweg 111 a, 20149 Hamburg,

Tel. +49 40 480637-12, Fax +49 40 480637-88,

media_go@umpr.de