



Case Study: Precision and perfection.

The Berlin-based company CNCTeile24 manufactures prototypes, components and small-batch series to maximum standards of precision for industrial, construction and craft trade applications. To ensure these one-of-a-kind items are transported reliably and securely, the company partners with GO! Express & Logistics.

CNCTeile24 was established in 2019 but has its roots in a company that has been in business for 25 years. The company with a headcount of 32 supplies B2B customers in the aerospace, automotive, medical technology, metrology, plant engineering, chemicals, food and food processing, construction and mechanical engineering industries. This start-up and at the same experienced company combines CNC traditions with state-of-the-art. "We are proactively helping to shape CNC metal processing of the future and our innovative ideas are making our customers' lives easier and more efficient", says Willi Ruopp, CEO of CNCTeile24. The entire process chain is therefore digitalised and focused on delivering transparency.

In Ruopp's opinion, manufacturing and logistics needed to go hand in glove to ensure maximum quality for customers. "Punctuality is a must and time is a key process factor in all sectors and industries. As a digital manufacturing 4.0 partner, we are constantly striving for absolute process reliability. That is why we feel a strong sense of

responsibility for every order placed with us at all stages of our CNC manufacturing and associated logistics processes", he explains. Since the company was established, CNCTeile24 has relied on GO! Express & Logistics to transport its products.



Willi Ruopp Co-Founder & CEO (left), Marlon Gerat Co-Founder & CSO

Care and attention as well as transparency along the process chain

CNCTeile24 has its own automated manufacturing facilities, a pan-European network of reliable partners and a quality management system in accordance with DIN EN ISO 9001:2015. The process chain is clearly defined and involves digitalised production, comprehensive person-to-person advice and proprietary quality assurance.



Once an enquiry has been received, it is then qualified and if necessary the offer is tweaked. During the so-called matching process, the incoming order is allocated to the appropriate partner with the aid of a specially developed algorithm. Production can be tracked in realtime thanks to digitalised processes. Prior to delivery, every order is checked and tested in the in-house measurement centre and packed with edge protection in reinforced cardboard boxes. Once the quality assurance process is complete, the shipping label is digitally generated and a shipping order is placed via GO!'s customer

service team. The courier picks up the shipment within 90 minutes of the shipping order being placed. Delivery is made the following day.

Time frequently plays a key role, for instance when urgently needed components are precision-manufactured and are shipped by express delivery to the customer. This enables the company to fulfil express orders within 72 hours. This is only feasible, because CNCTeile24's operational processes and GO!'s transportation services dovetail. "The challenge we face is rapid transportation of very different consignments not just throughout Germany but also to international destinations", says Diana Petry from GO! Berlin. "GO! reacts as quick as lightning and does so in a reliable way that inspires confidence. The customer service team is absolutely superb and handles our orders with aplomb", says Ruopp in praise of the tailored services provided by GO!

CNC Teile24 and GO! wish to intensify this trust-based partnership and are jointly planning an extension of the services provided through the addition of an emergency service with 48-hour production service and global express delivery.



About CNCTeile24

Berlin-based company CNCTeile24 was established in 2019 and combines CNC metal processing traditions with state-of-the-art. The team, with a headcount of 32 manufactures prototypes, components and small-batch series and supplies B2B customers in the aerospace, automotive, medical technology, metrology, plant engineering, chemicals, food and food processing, construction and mechanical engineering industries. Innovative ideas are enabling CNCTeile24 to press ahead with digitalising CNC manufacturing and make processes and products more efficient for customers. The entire process chain is therefore digitalised and focused on delivering transparency.



About GO! EXPRESS & LOGISTICS

GO! Express & Logistics is Europe's largest independent provider of express and courier services. The global partner network was established in 1984 and currently comprises over 100 GO! stations in Europe. Around 1,400 employees and 1,700 drivers and couriers work every day to enable the transport of more than 10 million shipments per year (2023).



Under the motto "beyond limits", GO! offers a comprehensive portfolio of logistics solutions ranging from regional courier transportation and global express shipping of goods, documents and extremely time-critical consignments to sensitive shipments or complex customer requirements. Its services also include tailored supply chain solutions and extensive value-added services 365 days a year and around the clock.

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