

Bonn, 12 December 2019

GO! announces average price adjustment of 5.8 per cent

- Measures to attract and retain skilled personnel
- Roll-out of infrastructure for growing consignment volumes
- Investments in process optimisation to actively safeguard the future

The express and courier service provider GO! is raising its standard prices with effect from 1 February 2020 by an average of 5.8 per cent. With this price adjustment, the quality leader in the CEP market is responding to general cost increases and laying the foundation for the planned investments in the current business year.

Diverse investments in the future

The consignment volume has more than doubled over the past ten years. In response to this steady growth, GO! is continuing to expand its capacities. To secure its future over the long term, the medium-sized company is investing strongly in personnel, infrastructure and process optimisation. "With our diverse, flexible services, top delivery rates and very low damage rates, we make a decisive contribution to our customers' success," says Ulrich Nolte, managing director of GO! Express & Logistics (Deutschland) GmbH. "In order to safeguard the high quality of our performance and ensure that we are well-positioned to meet our customers' future requirements we are again planning substantial investments in 2020. This will enable us to continue to shape our own and our customers' business success going forward."

Additional costs for personnel, environmental protection and energy supply

Over 3,000 couriers and more than 1,400 employees currently work for GO! Express & Logistics. In order to retain them, offer ongoing training to qualify them for new market demands and hire new colleagues to support them, we need to budget for substantially higher personnel expenses in the new business year. Tougher environmental standards demanding sustainable new solutions, for example modernising the vehicle fleet or using urban cargo bikes, entail additional costs and expenditure that will have to be offset by price adjustments. Other cost drivers are increased spending on energy provision and insurances and higher investment in IT infrastructure and IT security.

About GO! EXPRESS & LOGISTICS

GO! Express & Logistics is Europe's largest independent provider of express and courier services. The global partner network was established in 1984 and currently comprises over 100 GO! stations in Europe. Around 1,400 employees and 3,000 couriers ensure the transportation of more than 7.5 million consignments per year.

Under the motto "beyond limits", GO! offers a comprehensive portfolio of logistics solutions ranging from regional courier transportation and global express shipping of goods, documents and extremely time-critical consignments to sensitive shipments or complex customer requirements. Its services also include tailored supply chain solutions and extensive value-added services 365 days a year and around the clock.

More at www.general-overnight.com

Press contact

Department Communication

Brühler Straße 9 | 53119 Bonn

Phone + 49 228 24393 – 300 | E-Mail: pr@general-overnight.com