

# Case Study: world-class metrology.

Hexagon Manufacturing Intelligence provides a comprehensive range of products and services for all industrial metrology applications, thereby giving its clients full control over their manufacturing processes. By providing its fast, flexible service, GO! helps to generate maximum efficiency at manufacturing plants.

Hexagon's systems are used for manufacturing method evaluation, process qualification and final check purposes. By measuring each individual manufacturing step, these systems enable customers from the vehicle manufacturing, aviation and energy sectors, for example, to eliminate or reduce deficiencies and thus boost their production and efficiency. The broad range of products and services provides solutions for every industry and for every application. The

product range covers measurements at macro (e.g. mountains or bridges) as well as micro and nano level. When its instruments need to be serviced, Hexagon's German sales subsidiary, which is based in Wetzlar, has relied for more than 10 years on the courier and express delivery services provided by GO!, which ensure the reliable delivery of these to some extent highly sensitive spare parts.



## Global service for end-to-end measurement data logging

Hexagon is one of the leading global providers of custom-made measurement systems, which have been specially matched to meet the requirements and wishes of customers. These highly specialised solutions for complex industrial measurement tasks save customers time and money. An extensive service portfolio ensures that Hexagon customers benefit from our

application engineers' expertise, even years after purchase. Hexagon gives its customers full control of their manufacturing processes by operating numerous production facilities, Precision Centres that provide services as well as an extensive international network of distributors on five continents.

#### When the exception is the rule

Maintenance or repair work on these measurement instruments, which are to some extent centrally incorporated in production lines, has to be scheduled so as to avoid long production downtimes. In addition to maximum adherence to deadlines, that also requires a high degree of flexibility on the part of the service provider, who delivers spare parts or the necessary equipment to the customer if the worst comes to the worst. "For this type of sensitive consignment we regard GO! Express & Logistics as the only feasible option. GO! complies with our corporate principles lock, stock and

barrel. These are 100 per cent quality, 100 per cent punctuality as well as a 0 per cent damage rate", says Ulrich Gras, Head of Logistics at Hexagon in Wetzlar. GO! has been meeting these requirements every day of the year for more than 14 years, approx. 300 times a year, and it operates to pick-up and delivery times that often fall within time slots and that are matched to production times: very early in the morning and very late at night. GO!'s couriers act with immense dedication as partners to ensure that deliveries reach their destinations on time.

## About Hexagon Manufacturing Intelligence

Hexagon is a leading global provider of sensor, software and autonomous solutions, and it harnesses data to increase the efficiency, productivity and quality of industrial, manufacturing, infrastructure, safety and mobility applications. Hexagon's technologies are shaping urban and manufacturing ecosystems, enabling these to become increasingly interconnected and autonomous, thereby ensuring a scalable, sustainable future. Hexagon's Manufacturing Intelligence division provides solutions that utilise design and engineering, manufacturing and metrology data to enhance manufacturing processes. You can obtain further information by visiting hexagonmi.com. You can find out more about Hexagon (Nasdaq Stockholm: HEXA B) at hexagon.com. And follow us on @HexagonAB.

#### About GO! Express & Logistics

GO! Express & Logistics is Europe's largest independent express and courier service provider. The global partner network was founded in 1984 and currently comprises over 100 GO! stations in Europe. Approximately 1,400 employees and 1,700 drivers and couriers work hard every day to transport over 9.2 million shipments per year (2021).



Under the motto "beyond limits", GO! offers a comprehensive portfolio of logistics solutions ranging from regional courier transportation and global express shipping of goods, documents and extremely time-critical consignments to sensitive shipments or complex customer requirements. Its services also include tailored supply chain solutions and extensive value-added services 365 days a year and around the clock.

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